

1

# YOUR REPRESENTATION & VOICE

# 1 YOUR REPRESENTATION & VOICE

## 1.1 OBJECTIVE

Our Union will be member led and inclusive of all students. Students will know they are automatically a member of their Union, and recognise us as the lead representative voice



### WHAT WE WILL DO

#### 1.1.1

Our vision, values and core objectives of this plan will be widely promoted through well planned and consistent messaging across the academic year

#### 1.1.2

Our representative structures will be open and transparent: students will feel they are accessible and that they are able to hold their representatives to account

#### 1.1.3

Plan and deliver awareness campaigns which promote why we exist: not just what we do

#### 1.1.4

Support will be provided for students to run effective election campaigns and reduce the barriers to being involved

#### 1.1.5

Regularly ask students for feedback and respond to the issues that have been raised

#### 1.1.6

Benchmark engagement in student officer elections for each school and plan some targeted interventions with the least engaged schools

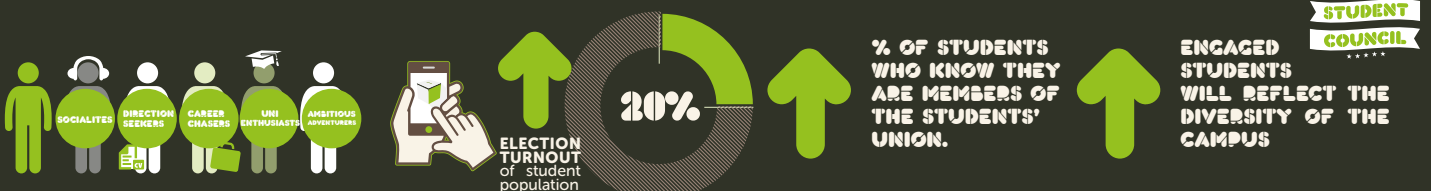
#### 1.1.7

Achieve the Quality Students' Union benchmark which is an independent quality accreditation awarded by NUS

#### 1.1.8

Better support student officers to enable them to make a greater impact on student life

## WHAT SUCCESS WILL LOOK LIKE IN 2020



# 1 YOUR REPRESENTATION & VOICE

## 1.2 OBJECTIVE

### Make a positive impact on the lives of students



#### WHAT WE WILL DO

##### 1.2.1

Understand what students want, need and expect from the university and external stakeholders and work for change in relevant areas

##### 1.2.2

Effectively compile and utilise student feedback from all available channels

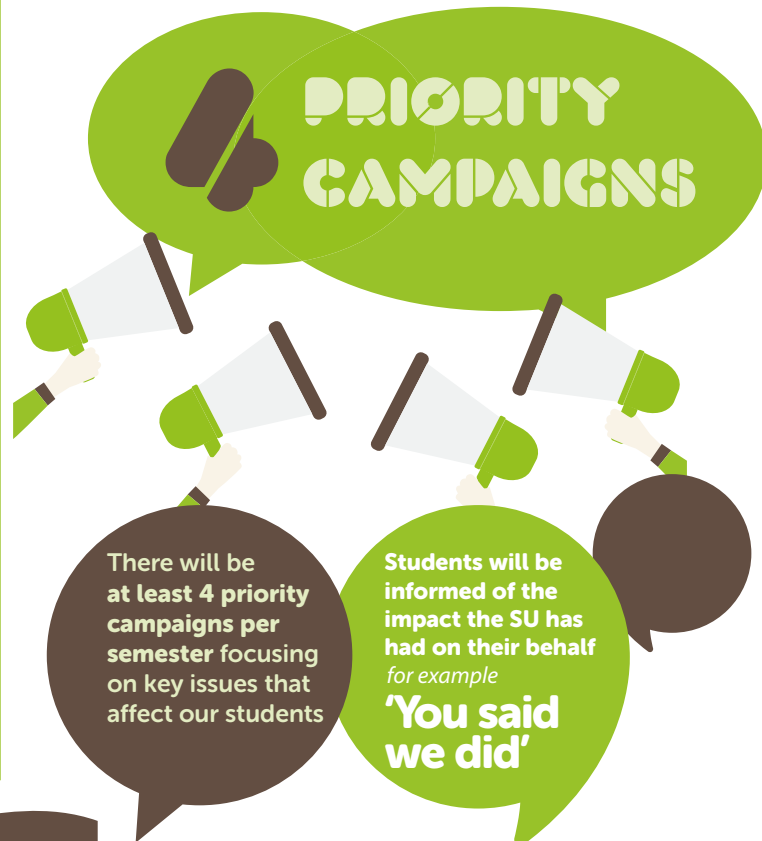
##### 1.2.3

Run effective campaigns on issues that matter to our membership and inform students of their rights

##### 1.2.4

Enable all students to influence SU campaigns through democratic structures

#### WHAT SUCCESS WILL LOOK LIKE IN 2020



# 1 YOUR REPRESENTATION & VOICE

## 1.3 OBJECTIVE

**Contribute to continuing academic excellence at Ulster University through our representative structures and supporting staff-student partnerships**

### WHAT WE WILL DO

#### 1.3.1

Develop processes and the opportunities to ensure student voice can be heard at course, school and faculty level and representatives are trained and supported to contribute effectively to these processes

#### 1.3.2

Continue to celebrate excellent practices in learning, teaching and representation through our student led teaching awards, and continue to learn from these

#### 1.3.3

Develop a framework for staff-student partnerships by providing support for all involved and sharing best practice across the university

#### 1.3.4

Enable students to shape the university's approach to teaching excellence through defining and developing what this means to students, and providing the support for students to influence this



## WHAT SUCCESS WILL LOOK LIKE IN 2020



The number of nominations in the LTAs to continue to increase each year, and best practice disseminated throughout the institution



A joint agreement with each faculty on student representation structures and the support required to make this a success



Number of changes made to University policies as a result of intervention by UUSU



Receive a satisfaction score of 5% above the national average in Question 26 of the National Student Survey



80% trained Course Reps by 2020 (Including online training)

