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YOUR REPRESENTATION & VOICE

1 YOUR REPRESENTATION & VOICE

1.1 OBJECTIVE

Our Union will be member led and inclusive of all students. Students will know they are automatically a member of their Union, and recognise us as the lead representative voice



WHAT WE WILL DO

1.1.1

Our vision, values and core objectives of this plan will be widely promoted through well planned and consistent messaging across the academic year

1.1.2

Our representative structures will be open and transparent: students will feel they are accessible and that they are able to hold their representatives to account

1.1.3

Plan and deliver awareness campaigns which promote why we exist: not just what we do

1.1.4

Support will be provided for students to run effective election campaigns and reduce the barriers to being involved

1.1.5

Regularly ask students for feedback and respond to the issues that have been raised

1.1.6

Benchmark engagement in student officer elections for each school and plan some targeted interventions with the least engaged schools

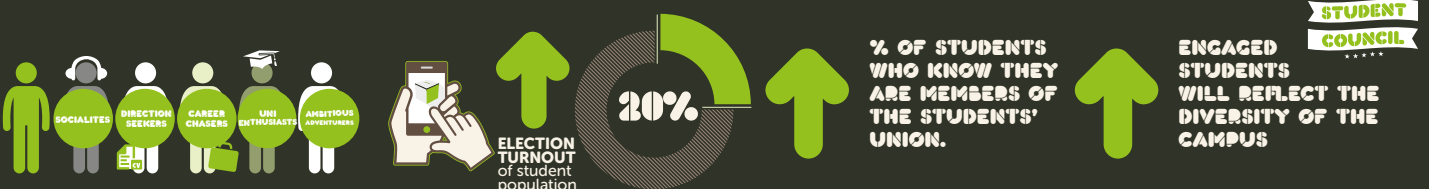
1.1.7

Achieve the Quality Students' Union benchmark which is an independent quality accreditation awarded by NUS

1.1.8

Better support student officers to enable them to make a greater impact on student life

WHAT SUCCESS WILL LOOK LIKE IN 2020



1 YOUR REPRESENTATION & VOICE

1.2 OBJECTIVE

Make a positive impact on the lives of students



WHAT WE WILL DO

1.2.1

Understand what students want, need and expect from the university and external stakeholders and work for change in relevant areas

1.2.2

Effectively compile and utilise student feedback from all available channels

1.2.3

Run effective campaigns on issues that matter to our membership and inform students of their rights

1.2.4

Enable all students to influence SU campaigns through democratic structures

WHAT SUCCESS WILL LOOK LIKE IN 2020



1 YOUR REPRESENTATION & VOICE

1.3 OBJECTIVE

Contribute to continuing academic excellence at Ulster University through our representative structures and supporting staff-student partnerships

WHAT WE WILL DO

1.3.1

Develop processes and the opportunities to ensure student voice can be heard at course, school and faculty level and representatives are trained and supported to contribute effectively to these processes

1.3.2

Continue to celebrate excellent practices in learning, teaching and representation through our student led teaching awards, and continue to learn from these

1.3.3

Develop a framework for staff-student partnerships by providing support for all involved and sharing best practice across the university

1.3.4

Enable students to shape the university's approach to teaching excellence through defining and developing what this means to students, and providing the support for students to influence this



WHAT SUCCESS WILL LOOK LIKE IN 2020



The number of nominations in the LTAs to continue to increase each year, and best practice disseminated throughout the institution



A joint agreement with each faculty on student representation structures and the support required to make this a success



Number of changes made to University policies as a result of intervention by UUSU



Receive a satisfaction score of 5% above the national average in Question 26 of the National Student Survey



80% trained Course Reps by 2020 (Including online training)

